







R021 Exam –R021: Essential values of care for use with individuals in care settings

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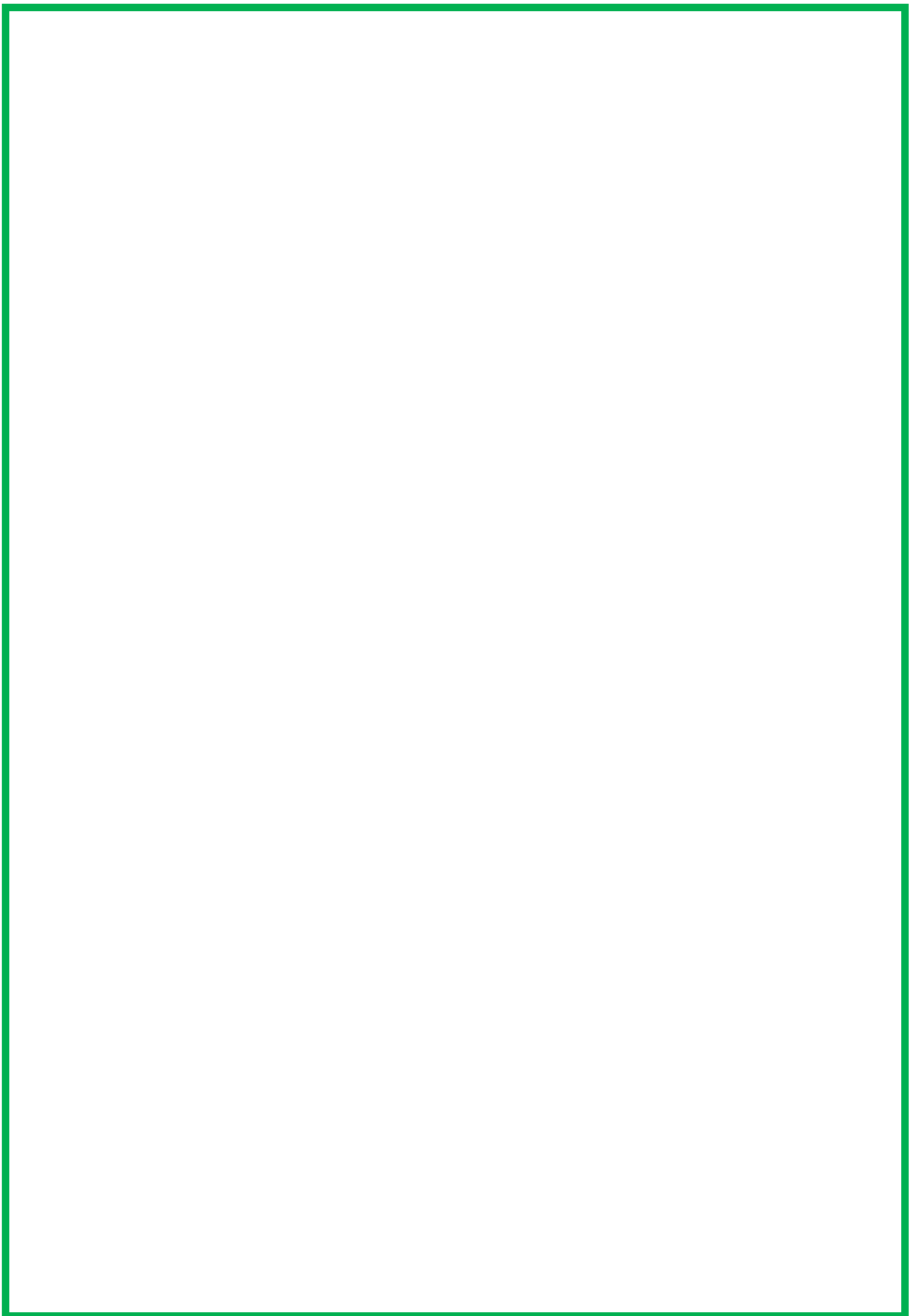
		How they protect service users			
Personal hygiene	hair tied back/covered				
	open wounds covered				
	no nail polish				
	no jewellery				
	appropriate protective clothing				
	appropriate hand washing routines				
	regular showering and hair washing				
	regular brushing of teeth				
	appropriate use and disposal of tissues/antiseptic wipes				
Safety procedures:	Emergency procedures				
	Considerations				
	Moving and handling techniques				
Security measures:	checking external entrances				
	monitoring of keys				

	security pads on doors				
	window locks				
	reporting of concerns to line managers				
	identifying staff, receiving and monitoring visitors.				
How individuals are protected:	Methods for reducing spread of infection				
	Methods for reducing risk/danger				
	Procedures to prevent accidents and promote good practice				




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The key aspects of legislation which are relevant to each of the following groups:	children and young people				
	vulnerable adults				
	ethnic minority groups				
	people with disabilities				
	men and women				
	older adults				
An overview of the key aspects of legislation:	Equality Act 2010, Children Act 2004, Data Protection Act 1998, Health and Safety at Work Act 1974 Mental Health Act 2007				
	Equality Act 2010,				
	Children Act 2004,				
	Data Protection Act 1998,				
	Health and Safety at Work Act 1974				
	Mental Health Act 2007				
How key legislation impacts on:	People who use services				
	Care practitioners				
	Service providers				

Learning Journey 3

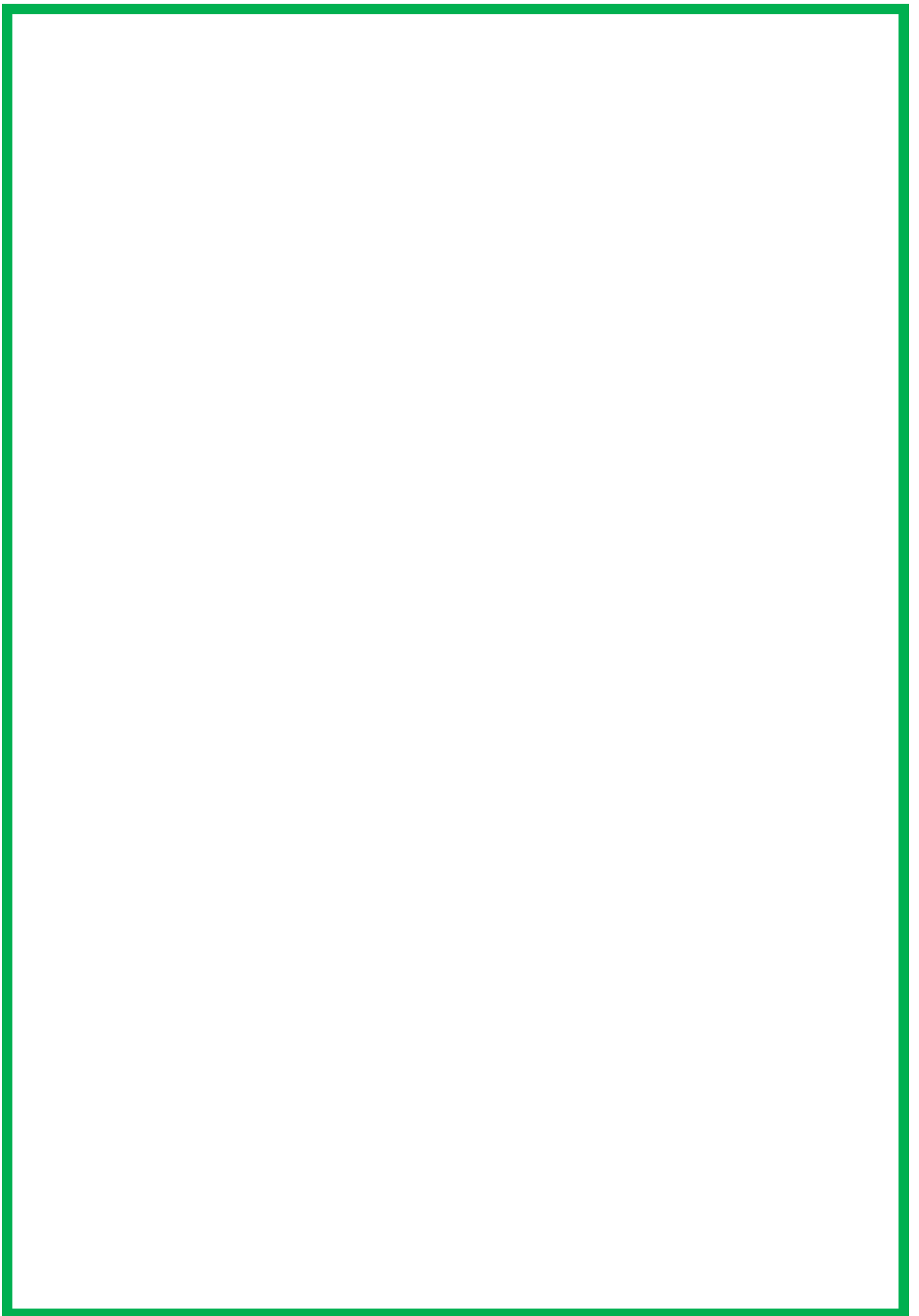


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LO2 Values of Care Where the values of care are applied:	In health settings				
	In social care				
	In early years care and education settings				
How the values are applied:	By promoting equality and diversity				
	By maintaining confidentiality				
	By promoting individuals rights and beliefs				
How the early years values of care are applied in settings:	By ensuring the welfare of the child is paramount:				
	By keeping children safe and maintaining a healthy and safe environment:				
	By working in partnership with parents/ guardians and families				
	By encouraging children’s learning and development,				
	By valuing diversity:				
	By ensuring equality of opportunity,				
	By practising anti-discrimination				
	By ensuring				

	confidentiality:				
	By working with others				
The importance of applying the values of care:	To ensure standardisation of care				
	To improve the quality of care				
	To provide clear guidelines to inform and improve practice				
	To maintain or improve quality of life				
The effects on people who use services if the values of care are not applied:	Physical				
	Intellectual				
	Emotional				
	Social				

Learning Journey 2



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Learning Objective 1	Concept	Examples			
The rights of individuals to:	Choice				
	Confidentiality				
	Consultation				
	Protection from abuse and harm				
	Equal and fair treatment,				
Why it is important to maintain individuals' rights:					
How care workers can support individuals to maintain their rights:					

Learning Journey 1

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Learning Journey 4

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